

305 WEST WALDRON STREET POST OFFICE BOX 1870 CORINTH, MS 38835-1870

PHONE (662) 286-2263 FAX (662) 286-1330

## Dear CG&W Customer:

Thank you for establishing a new water and/or gas account with the Corinth Gas & Water Department. We value you as a customer and appreciate the opportunity to serve you. Our Customer Service is available Monday – Friday, 8:00 a.m. – 5:00 p.m. Our office number is **662-286-2263**. For **emergencies**, we are available 24 hours a day, 7 days a week. The contact number is the same.

Water customers are encouraged to install a cut-off valve on the customer's side of the meter. This will allow you to cut off your water in the event of an emergency. We are also available to turn off your water in case of emergencies.

If you are a natural gas customer who did not previously have a gas line installed at your dwelling or business and recently paid a tap fee to have a service line ran, you should contact your **licensed and bonded** gas fitter once your gas line has been installed. This will prevent any delays in the installation of your gas meter. Your gas fitter should schedule an appointment with our office to conduct a safety inspection of your gas piping and appliances. Upon completion of the inspection, your gas meter can be installed for operation. We have a list of approved gas fitters available upon request.

**Immediately** contact our office if you should smell natural gas. We will promptly dispatch a service technician to inspect for possible gas leaks. This service is available 24 hours, 7 days a week at no charge.

To comply with State Law, customers must contact Mississippi One-Call prior to digging more than 12 inches in depth to avoid safety hazards associated with buried utility lines. A technician will come to the site and visibly mark the location of the buried lines so you can dig safely and prevent damages to the utility services. The contact number for Mississippi One-Call is 811.

Again, we value you as a customer and look forward to serving your water and natural gas needs. Please contact us for any assistance.

Sincerely,

Barbara Dobbins Office Manager Corinth Gas & Water